

Blumira's Solution Architects (SAs)

With our SIEM + XDR platform and expert teams combined, **you get 24/7 coverage** -- there's no need to hire full-time analysts to manage your security.



SOLUTION ARCHITECTS

Blumira's Solution Architects (SAs) help customers proactively to ensure long-term success & increase their confidence in their own security:

- Guided onboarding for their environment
- Recommendations on how to collect logs
- Advice on general security posture

The Solutions Architect gave me recommendations, checked my environment with a scan and set up a report I was looking for.

I feel like I have another employee watching security for us. This is great for a small organization.

– Les Neely, System Admin, Upward Sports

SERVICES PROVIDED

- Bi-annual external threat surface scans
- Dedicated Customer Success Manager (CSM) to facilitate onboarding, including integration setup and support by a dedicated Solutions Architect
- Quarterly reviews with your dedicated CSM
- Notifications about emerging threats, including remediation support when available
- Concierge-quality support and product enhancement advocacy by our Security Operations and Technical Support (SOS) team
- 24/7 support for critical security incidents
- 24/7 access to documentation



100% CSAT SCORE
CUSTOMER SATISFACTION SCORE
RATING BLUMIRA'S TECH/SECURITY TEAMS

*Your entire support team has been awesome. They are willing to go out of their way for you. Every time I open a ticket or have any other type of interaction – the experience has been great. **Blumira is at the top of the list when it comes to customer support.***
-- Frank DeLuca, President, The CTO Agency

DEMO XDR TODAY

Blumira makes security easy and effective for SMBs, helping them detect and respond to cybersecurity threats faster to stop breaches and ransomware.

Contact us to see a demo of Blumira's SIEM + XDR platform.

Visit blumira.com